March 14, 2020

RE: Coronavirus – Meal delivery Change

Attention Mobile Meals Clients,

Mobile Meals has implemented meal delivery changes for protection of our clients and volunteers’ health regarding the Coronavirus outbreak.

Mobile Meals has provided Styrofoam containers to be used for the client’s meals when delivered to keep driver/client interaction minimal as possible. Drivers will no longer be entering the client’s residence.

Beginning Monday, March 16th:

- Clients to set Mobile Meals Styrofoam cooler by door at 11:00am.
- Meal(s) will be placed in cooler when delivered – the driver will knock on door to notify client of the delivery – the client (or caretaker) will then collect the meal after the driver leaves.
- The Styrofoam cooler should be stored inside the home (or garage) between delivery days.

**One important reminder**….if you (or caretaker) are not going to be home during delivery time (appointments, etc) then you need to cancel your meal for that day. The Styrofoam coolers are to be used ONLY for meals that will be retrieved once the driver leaves the premise. Styrofoam coolers are not weather resistant or safe for meal storage. This is complying with the Ohio Uniform Food Safety Code regulations to ensure food safety.

We apologize for any inconvenience and will resume normal delivery service when feasibly possible. If you have any questions or need additional information please call our office.

Thank you,

Dee Mackall, Executive Director
Mobile Meals of Marion County
A United Way Agency