Population Accountability. The well-being of whole populations. Communities, cities, counties, states.

**Result**
A condition of well-being for children, adults, families, or communities.
- Children born healthy
- Children ready for school
- Safe communities
- Clean environment
- Prosperous economy

**Indicator**
A measure which helps quantify the achievement of a result.
- Rate of low-birth weight babies
- Percent ready at K entry
- Crime rate
- Air quality index
- Unemployment rate

Performance Accountability. The well-being of client populations. Programs, organizations, agencies.

**Program**
A program, agency, strategy, solution, or service system.
- Department of Public Health
- Foundation
- Non-profit/community based organization
- Promise Neighborhood Partner
- Early childhood education service system

**Performance Measure**
A measure of how well a program, agency or service system is working.

1. How much did we do?
2. How well did we do it?
3. Is anyone better off?